

VOLUNTEERS HANDOUT

Mähsj' cho for volunteering! Your support is essential to the success of Moosehide Gathering and we appreciate your effort and commitment.

Before you head out, here is a couple of things that you should know:

Before going to Moosehide:

- Please check-in at the Info Booth (Dawson side, on the dyke, across from the main building). Before heading to Moosehide, you will receive the following:
 - A volunteer vest (please return your vest at the designated spots at the end of your shift)
 - A hat & water bottle
 - A volunteer badge (this will allow you to use the priority line at the boat landing)
 - A Moosehide brochure
- Please take into consideration the travel time associated with travelling on the river to Moosehide.

Code of Conduct:

- Be on time and ready for service role shifts (take into consideration the travel time to Moosehide).
- Always wear the volunteer vest during shift, so you are easily recognized.
- Consider yourself a host, treat visitors, colleagues and participants with kindness and compassion.
- If you do not have the answer – apologize and refer the guest to the Info Booth.
- ***Verbal abuse, harassment, or discriminatory language will not be tolerated under any circumstances. Such behavior undermines the inclusive and respectful environment we strive to maintain, and individuals found engaging in such actions may be subject to immediate removal from the premises or event***

Did You Know?

- Pets are not permitted on site. People living on site must keep their pets tethered within their yards during Moosehide Gathering.
- Moosehide is a zero tolerance site for drugs and alcohol.
- Campsites are available for all participants wanting to stay on site.
- You are encouraged to partake in 4 feasts (Thursday at 5:30pm / Friday & Saturday at 6:00pm and Sunday at 1:00pm)
- As well, there will be a dedicated volunteer lounge where you can take your breaks (shifts longer than 2.5 hrs) and have complimentary snacks, tea, coffee and soft drinks.
- **If you decide to stick around and help out after your shift – let us know!**

Security Team:

- Making rounds on site every 20 minutes
- Screening for participants under the influence of drugs and/or alcohol
- Engaging with the public to assess their state of mind and demeanor



Merchandise:

- Greet and assist buyers.
- Handle cash and Square Point of Sale system.
- Assisting with inventory and stock.

Raffle Booth Teams:

- Promote and sell raffle tickets
- Display pictures or lists of raffle prizes and answer questions about it.
- Process cash payments and maintain floats.
- Serve as point of contact in Moosehide for volunteer signup.

Transportation Dockhand:

- Helping with loading/unloading boats for guests and equipment to and from Moosehide.
- Ensure every passenger is wearing a life jacket.
- Ensure life jackets are returned and kept organized.
- Ensure the boats are not overcrowded.
- Ensure guests do not crowd the docks.
- Communicate effectively with boat drivers to ensure a good and organized flow of passenger traffic.
- Serve as point of contact in Moosehide for volunteer signup.

Transportation Hike Guide:

- Guide groups to and from Moosehide (follow the orange flags).
- Ensure guests have water before getting on the trail.
- Ensure everyone is following and staying together.
- Be bear aware and carry a bear spray.
- Inform your lead when you arrive at your destination.

Elders Support:

- Ensure the Elders cabins are ready for Elders to move in.
- Assist the Elders to settle and set-up their designated cabin.
- Greet Elders and give them a ride with the side-by-side if required.
- Provide support to the Elders during the Gathering and help them get their food during the Feast.

First Aid Team:

- Provide First Aid treatment.
- Manage medical emergencies.
- Do rounds and take care of people during hot and cold weather.
- Report all incidents to the First Aid lead.

Waste Management/ Cleaning Team:

- Go around and empty garbage/recycling bins (including outhouse bins).
- Bring garbage to Dawson dock (container).



- Clean and disinfect outhouses three times a day and refill toilet paper.
- Support Y2C2 team at the zero waste tent (if required).

Information Booth Team:

- Sign-up/greet volunteers and give them: a volunteer bag, a meal voucher, a hat, a water bottle, and a map.
- Answer questions about the Gathering and the program and workshops.
- Distribute the brochure.
- Sign-up for workshops (Moosehide side).

Kitchen Helper:

- Report to our cook (Nora Van Bibber) at Moosehide kitchen.
- Assist with meal preparation and cleanup in the kitchen.
- Follow food safety guidelines and maintain cleanliness in food preparation areas.

Feast Server:

- Serve meals to participants during scheduled feasts.
- Ensure all guests are accommodated and provide assistance as needed.
- Help clear dishes and clean tables as needed.

Floater:

- Report at Info Booth or Merchandise Booth and ask to be directed to your next assignment.
- Assist various teams as needed throughout the event.
- Be flexible and willing to step in wherever help is required.

Your contributions are invaluable to the success of Moosehide Gathering.

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for volunteering!**

